



Euramobil Warranty Terms

Eura mobil grants:

2 years' warranty on all habitation equipment for faults arising from defects in material or manufacture.

This warranty is subject to the habitation unit being serviced annually by an Authorised dealership within a month of the original date of purchase

1. Eura Mobil gives a warranty on the new vehicle acquired by the purchaser for 10 years, but only for a maximum of 150,000 km, that in the body shell manufactured by Eura Mobil no water will penetrate from outside into the internal space during normal usage.
2. Apart from that, in addition Eura Mobil gives a warranty of 3 years on the furniture construction in which wearing parts such as locks, hinges, hinged surfaces and similar are not covered by the warranty; the same applies to usual traces of use and wear such as scratches on furniture etc.
3. The prerequisite for this warranty is that the purchaser shows proof:
 - • that water is penetrating through the Eura Mobil body shell at the connections, drilled holes and joints in the areas of the floor, wheel arches, side wall, front wall, rear wall and roof, including alcoves during normal use. It is not considered as normal use if for example water strikes the vehicle with a pressure of more than 1 bar.
 - • that the vehicle in the areas in question is in the original state or, if work has been carried out, this has been done exclusively by Eura Mobil. This does not apply if the purchaser can demonstrate that the work or modifications did not become a causative factor for the vehicle leaking,
 - • that the defect was not caused by misuse or negligent or deliberate action by the purchaser, that the defect did not result from environmental stresses exceeding the normal and permitted range,
 - • that the vehicle has been brought annually against payment to the Eura Mobil dealer or Eura Mobil for these areas to be inspected. The one-year period starts as stated in clause 7 of these warranty conditions. If the inspection work is completed by no later than two months after the expiry of the period, the warranty claims remain in force. The inspection interval is not postponed by this; the one-year periods are calculated from the date of first handover (Clause 7 of these conditions). The completion of the annual inspection is to be confirmed by sticking the printout with control number into the warranty booklet,
 - • that Eura Mobil or an authorised Eura Mobil contract repair shop has been commissioned with remedying any defects identified during the inspection, that Eura Mobil's care instructions have been adhered to, that leakages or moisture indicating leakages has been reported to the dealer no later than 14 days after identification,
 - • that the financial expense for the warranty work does not exceed the current market value of the vehicle; in this case any warranty claim is invalid.
4. If the defect is covered by the warranty, the purchaser is only entitled to remedy. The purchaser is not entitled to reimbursement of travel costs, compensation for loss of use as well as other costs he may incur in connection with the execution of the rectification. The claim for remedy is to be asserted against the dealer, not directly from Eura Mobil. Also assignment of any claims is excluded. Where the purchaser's warranty claims under the original contract are not yet time-barred – up to a maximum of two years after the handover of the new vehicle – the purchaser's statutory rights apply together with and in addition to the warranty conditions.
5. The warranty obligations are not affected by change of ownership.
6. Claims for damages and all further conceivable claims that might arise from this warranty

contract and its execution against Eura Mobil dealers are excluded unless they are based on intent or gross negligence by the dealer or its vicarious agents or on breach of a primary contract obligation.

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7. The warranty period starts with the handover of the new vehicle to the purchaser. The leakage warranty ends on the date of the expiry of 10 years after handover of the new vehicle to the purchaser without extension. It ends prematurely if the vehicle is written off or it becomes unusable for other reasons. Work on the vehicle carried out under this warranty contract does not extend the warranty period. The aforementioned provisions apply correspondingly to the furniture construction with the proviso that it ends on the date of the expiry of 3 years after handover of the new vehicle to the purchaser without extension.
8. The claims for rectification of leaks lapses no later than with the expiry of the warranty period.
9. If the purchaser asserts rights and claims under the 10-year warranty for leakage or the 3- year warranty on the furniture construction, they are to be directed to the contract dealer of Eura Mobil GmbH that originally sold the vehicle.

Some components, such as the fridge, heater and boiler, have individual instructions and warranties. This information is supplied in the blue document pack.

The warranty does not cover:

- Attrition of components including but not exclusive to: tyres, wheels, jockey wheels, glass, windows, batteries, sinks, shower trays, worktops.
- Deterioration due to carelessness, improper use, poor maintenance or overloading.
- Damage to the exterior and interior of the vehicle due to the use of abrasive or dissolving materials.

It is the purchaser's responsibility to transport the vehicle to and from a dealership for warranty investigation and rectification. While the vehicle is with the dealership the purchaser is not entitled to indemnity due to loss of use of the vehicle.